



## The NIDO Experience

GOLDING WINES

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You are all booked in for our Nido Experience! We can't wait to share this one-of-a-kind, hand crafted, whimsical wine space with you. Here is a look at how your booking will play out on the day. Please forward this information to all members of your booking group so that they are also prepared.

### **ON ARRIVAL**

Make your way to our Tasting Room where your group will be greeted by one of our team, who will also be your personal valet for the day. Enjoy a glass of our traditional method Marjorie Sparkling and hear a little bit about the history of Golding Wines and our Western Branch Vineyard before making the short trip up to the nest location in our Kubota ATV. We can seat four in the vehicle, so depending on the size of your group, it may take two trips to get you all up there. Alternatively if you are in the mood for an uphill walk to build up an appetite, we can show you where to go and then meet you up at the nest.

### **NIDO**

Time to climb in, kick your shoes off, get comfy and begin your Nido Experience! We will set up your shared four-course lunch of seasonal dishes created by Head Chef Josh Dorset, with accompanying drinks in the nest and then the rest is up to you. You have the next three hours to use our nest as your own. We will pop back to see you regularly during this time to make sure everything is going A-Okay and to clear your dishes, refresh drinks and deliver dessert. While you are in there you can make the most of our Bluetooth speaker and play some of your own tunes, use the binoculars to watch a bit of birdlife or get a closer look at one of our resident kangaroos or koalas. Feeling competitive? Maybe a game of cards or Finska might be just what you need. We have personal care baskets in the nest with insect repellent, sunscreen, hand wipes and blankets but if there is anything else you need you can give our Tasting Room a call and we will be able to help you out with what you need.

Portable restroom facilities are located a short stroll from the nest if nature calls.

At the end of your booking, your valet will come and collect you from the nest.

We want you to LOVE your time in our nest so here are some details you need to know to make sure you are all set for a great day out.

- Our Nido Experience is designed for the enjoyment of patrons who are 18yrs of age and older. Sorry, no children or babies for this experience.
- Due to the risk of fire, our nest and the surrounding areas are strictly a smoke free zone.
- There is an intermediate level of fitness required to enjoy our Nido Experience. During your experience you will be required to climb into a high vehicle, walk on uneven ground, climb into a raised structure and you will be seated on the floor on cushions for the duration of the experience. Keep that in mind when selecting your outfit for the day. Getting comfy and being able to relax in our nest is the whole idea!
- For the comfort and safety of our guests we recommend that you wear flat enclosed shoes and clothes that you feel comfortable to climb into our Nest.
- The Nido Experience is an outdoor experience and although our woven nest offers some protection from the weather, it is not an all weather space. This means you will need to dress for the conditions on the day. Please remember that temperatures in the Adelaide Hills can be up to five degrees cooler than the plains if you are checking the Adelaide forecast. In cases of inclement or extreme weather (rain, high wind, extreme heat) your lunch booking can be moved from the Nest to the restaurant area at our cellar door. The decision to alter your booking due to weather will be made by Golding Wines staff on the day prior to your booking and you will be contacted by phone and email. You also have the option to postpone and rebook another date if you do not wish to proceed with your lunch booking in our alternate location. See our T&C's.
- The menu for our Nido Experience is designed as a shared menu. Unfortunately we cannot cater for the dietary requirements of an individual due to the limited table space within the nest. We offer a Standard Menu, a Vegetarian Menu, a Vegan Menu and a Gluten Free Menu. However ALL guests must eat from the same selected menu. If a member of your group has a severe food allergy please contact our team on 8389 5120 to discuss what can be done to accommodate them. Please note that although we can offer GF and nut free dishes, our kitchen is not a gluten or nut free zone, therefore although we are extremely careful, there is always a small risk of contamination.

**Term and Conditions** You know the drill; it's all in the fine print.

- Whilst we have endeavored to create the safest space possible, this is an experience that require patrons to climb in and out of an elevated space. Our staff member will instruct and demonstrate to you the safe way to enter and exit our nest. We cannot be responsible for injuries caused to patrons through the misuse of this space.
- Any damages to the nest's structure or items in the nest will be the responsibility of the booking holder and a fee to cover associated costs will be charged to the booking holder's credit card.
- All items in the nest remain the property of Golding Wines. Charges will be made to the booking holder's credit card to cover any costs associated with replacing the missing property.
- Included in the per head price paid for the experience is a set menu and a set amount of alcoholic beverages predetermined by Golding Wines. The amount of food and alcoholic beverages served is calculated on the number of guests in your booking and is in line with our obligations relating to the responsible service of alcohol. The sale of extra alcoholic beverages during your booking will not be permitted.
- In the event of inclement or extreme weather Golding Wines reserves the right to reschedule/move/cancel the booking for the safety of our patrons and staff. Our preference is to reschedule a booking but if this can't be done the options are to relocate the booking to our restaurant area at the cellar door area to enjoy your lunch, or to cancel with a full refund. In the event that the booking is moved to the cellar door you will not be charged for the full experience. If you choose to relocate your booking, catering options and pricing will be discussed with you at the time.
- The decision to change your booking due to weather is not negotiable and you will be advised of our decision the day prior to your booking via email and phone.
- **Unacceptable behavior\***. If a Golding Wines staff member deems that unacceptable behaviour is being displayed by patrons during their Nido Experience, they reserve the right to cancel the booking immediately and patrons will be asked to exit the nest and leave the property. This includes, but is not limited to, patrons displaying intoxicated behaviour, any drug taking, smoking, physical or verbal abuse, or rough conduct that is causing damage to the delicate nest structure.

*\* Basically, don't be an idiot and everything will be fine. It's called respect. Got it? Perfect. I think we're all going to get along just fine.*

*Can you believe we really have to document this stuff .... sigh.*